

Dispatch Times

Outdoor Public Warning Sirens

Warren County Communications Center is responsible for setting off the tones for Warren County jurisdictions, except for the city of Franklin & Lebanon. Their dispatch centers are responsible for their own, but if they were to ever need assistance, we can help.

Warren County only sets the outdoor warning sirens off under the following circumstances:

1. Testing; which occurs the first Wednesday of every month at 12pm. The only time we may cancel this test is for extreme below freezing temperatures, because the siren itself could be damaged in the process.
2. There has been a tornado **warning** issued by NWS.
3. Information has been provided to us from County law enforcement, fire personnel, the Director of Emergency Services, Communications Operations Manager, or the EMA Operations Manager.



Warren County sirens can all be set off at once or they can be set off in quadrants, depending on the situation.

- NE - Massie Twp., Waynesville
- NW - Carlisle, Franklin Twp., Clearcreek Twp., Otterbein
- SE - Morrow, Harlan Twp.
- SW - Mason, Deerfield Twp., South Lebanon

August 2023

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Mark Your Calendar!



- August 1**
National Night Out
- August 4-5**
Lebanon Blues Festival
- August 12-20**
Western & Southern Open
- August 12**
Waynesville Street Fair
- August 18**
Third Friday Lebanon Mulberry Street
- August 19**
Hamilton Twp. Cardboard Boat Regatta
- August 25**
ARTfest on Main Springboro

MEET OUR NEW DISPATCHERS



Quentin Cox

Quentin was born and raised in Springboro, Ohio. Quentin just graduated high school in May and has nearly completed his Associates Degree in IT from Sinclair Community College. Quentin is a huge Star Wars fan. He enjoys dirt biking, tubing, skiing, wake boarding and loves to be outdoors. When he can't be outside he spends most of his time on his computer. He is excited to be here and learn to help people just like his dad, who is a huge inspiration for him.



Ashlee Jones

Ashlee is from Xenia and graduated from Xenia High School. She earned an Associates Degree in Business Management from Sinclair Community College. Ashlee has been married to her childhood sweetheart for 13 years and they have 2 girls ages 9 & 7 along with 3 Bassett Hounds and 3 Sphinx Cats. In her spare times she likes to read, craft and anything outdoors. Ashlee and her husband also own a food truck and she loves her chickens!



Tiffany Baldwin

Tiffany is originally from Virginia and currently lives in Jamestown, Ohio. She has worked at a variety of jobs and has her CNA from Clark State. She lives with her boyfriend, two sons ages 6 & 9, a Pit Bull, and a bearded dragon. Tiffany loves hiking and all things crafty. When they have the time they love to go to the zoo, Boonshaft Museum, and Kings Island. They also love going to Mamaw & Papaw's to visit, relax and where the boys have plenty of room to play and roam around.

MEET OUR NEW DISPATCHERS (CONT.)



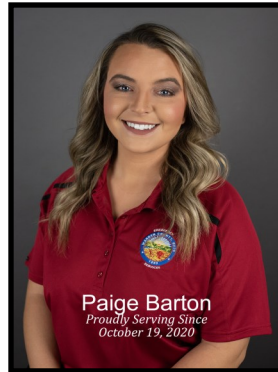
Christopher Morgan

Christopher is from Franklin, Ohio and graduated from Franklin High School. He previously worked in the health field with the First Health of the Carolinas Anesthesia Team and in the Operating Room at Sycamore for 4 years. He has a German Shepherd named Hank. Chris's family background is in police and fire. In his spare time he enjoys fishing, sports, gaming, cooking and he loves cruising! Very interested in learning new things and especially this new job as a dispatcher.

EMPLOYEE SPOTLIGHT



June



Congratulations!
Paige Barton, Dispatcher

July High Compliance Queued Calls

Amber Wilson 4
Alexander Lucas 3
Carmen Carson 6
Brittany Creager 2
Cassidy Gatio 2
Chris Carr 1
Dennis Rutter 4

Emmaline Ritchie 2
Jennifer Key 2
Jordan Williams 4
Kaitlyn Niles 1
Kelly Fiebig 3
Lyndsey Stump 1
Sophia Abrams 1

Kimberly Adams 1
Paige Barton 5
Michael Wiggins 1
Virginia Books 1
Sara Swierk 2
Seth Whitlock 1



Shout Outs

Positive feedback from the surveys that go out to callers. Keep up the awesome work everyone!

Feedback Board

List Focused

Dispatcher was very nice and helpful. Received a call back very quickly. Appreciate everything y'all do

Very professional, proficient, and calm. Wonderful work.

They are very helpful

He was very attentive to ensure we made it to the proper room and that we met our group.

Dispatch is always friendly and timely

He was very helpful and showed sensitivity about a difficult situation with a minor. He let us know what the next steps would be and told us to call if we needed anything. Very good experience.

Very patient, very professional, confident and just plain amazing!

Considerate, good questions, patient

Very helpful

The dispatcher was very professional and obtained the pertinent information and assured me that a deputy would respond.

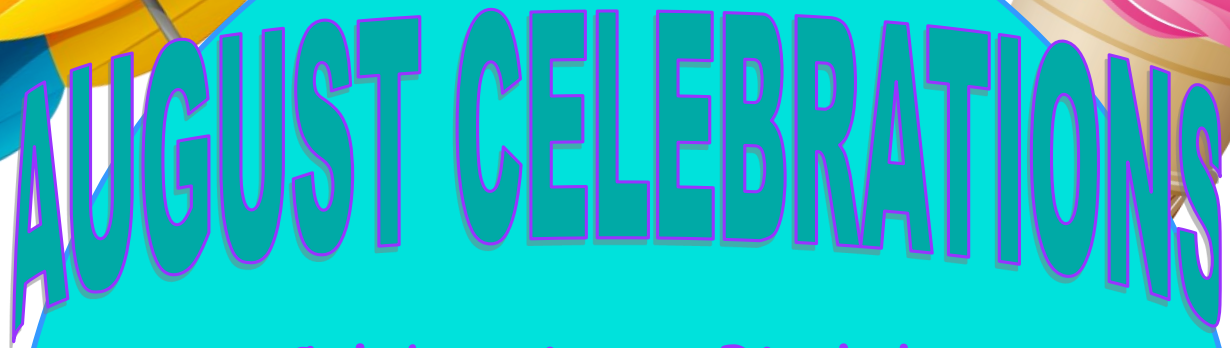
Very kind and made me felt heard and safe.

Good

Outstanding service & communicator...

Great!!

Very courteous... directed my call to someone who could answer my questions and give the appropriate advice... both very patient...



AUGUST CELEBRATIONS

Celebrating a Birthday

Blake Holman—2nd
Dennis Rutter—10th
Carmen Carson—20th
Alyssa Hardin—25th

Celebrating a Milestone

Kelly Fiebig 18th—9 years
Emmaline Ritchie 29th—1 year



DOG / OWNER MATCH GAME



_____ April Kennard

_____ Paige Barton

_____ Frances Ficke

_____ Sherri Holliday



Answers can be found on page 12

Pets Are Family Too!

Everyone loves a pet photo or story. And when we say everyone, we mean... everyone. And since pets are considered part of our individual families, why not let them be a part of your work family, too? We are going to start a Pet Photo of the Month and if you would like your pets photo featured, please send pictures to sherri.holliday@wcoh.net and we will randomly pick and share a picture each month.

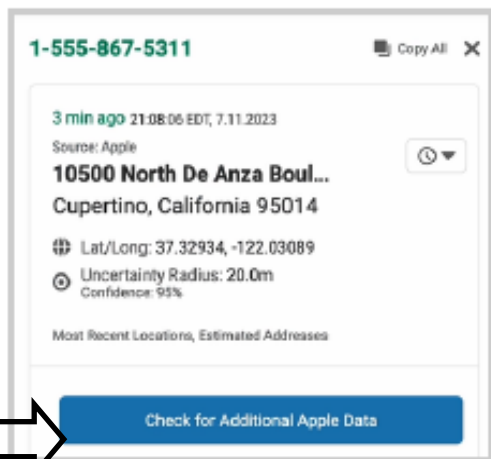


RapidSOS and Apple Enhanced Emergency Data

Workflow Update - Check for Additional Apple Data

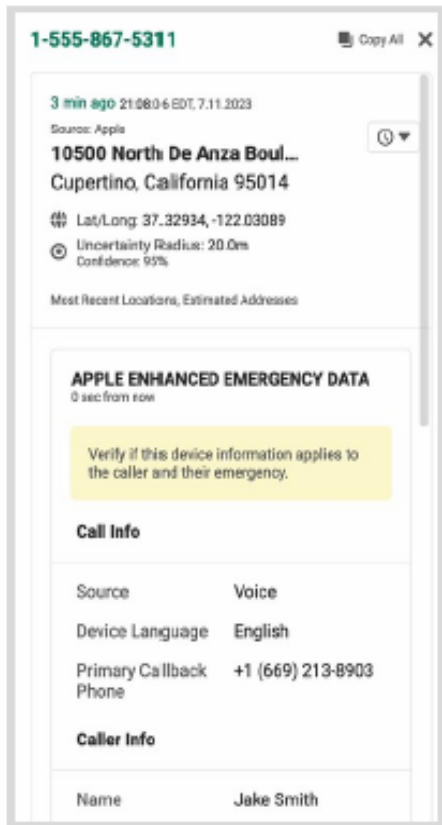
Apple Enhanced Emergency Data allows users to share their location and Medical ID with emergency services when they make a 9-1-1 call. Medical ID includes critical information that can help ECCs provide improved response in an emergency.

"Share During Emergency Calls" is available on iPhone 6s and later running iOS 13.5 and later.



Telecommunicators can request additional Apple data, when applicable, by clicking on the "Check for Additional Apple Data" banner in the event pane.*

When data is available, the event pane will expand to show the Apple Enhanced Emergency Data.



*Apple ADR must be enabled for the banner to be visible

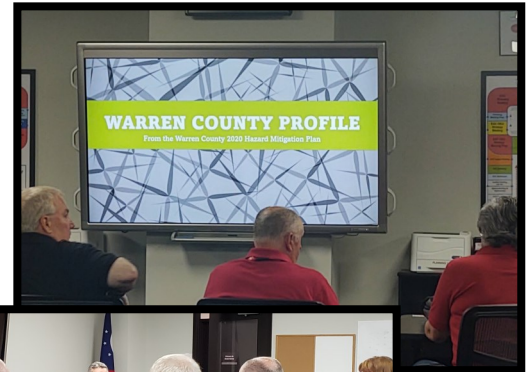
This update accommodates data provider policies while preserving ease of access for ECCs.

A Month of Training for EMA

Red Cross DAT Meeting

To kick off the month, EMA Operations Manager Sydney Renner attended the American Red Cross Disaster Action Team (DAT) meeting to provide insight into Warren County and EMA operations. While many of these volunteers have responded to numerous events (including multiple structure fires the past few weeks), they don't often get to see how the EMA side of response operates. This was a great opportunity to see how both organizations respond and how we can support each other further.

Having these partnerships and continuing to build upon them is critical for successful response operations when a disaster does occur. The worst time to meet someone is during response after disaster has struck!



Local Support Agencies Annual Meeting

Director Melissa Bour, EMA Operations Manager Sydney Renner, and LEPC / Grants Coordinator Frances Ficke attended the Local Support Agencies (LSA) annual meeting which was hosted at Lebanon Correctional Institute (LeCI) this year. This meeting gathers individuals from the prisons (Lebanon Correctional, Warren Correctional and Dayton Correctional), EMA, local fire and police departments, Ohio Highway Patrol and other key partners. LeCI hosted a tabletop exercise to discuss response operations and how partners may aid response if incarcerated individuals escape or another type of emergency occurs. The meeting ended with a demonstration of how the prison's response teams handle different situations that arise within the prison. These partnerships are important to help strengthen the resiliency of our community.



EMAO Fundamentals Course

LEPC / Grants Coordinator Frances Ficke attended the Emergency Management Association of Ohio's (EMAO) Fundamentals of Emergency Management course. This course is taught by EMA directors from across the State, and covers a variety of topics that are pertinent to Ohio emergency managers. These topics included local authorities and statutes, grants, exercises, LEPC programs, best practices and much more. In addition to the wealth of information gained, Frances was able to network with other county emergency managers and build valuable relationships. Frances looks forward to implementing what she learned into projects within Warren County EMA.

PER-229 Introduction to the Computer-Aided Management of Emergency Operations (CAMEO) Suite

TRAINING OPPORTUNITY

Course Description

This course provides training on the fundamental elements of the CAMEO Suite of programs as they relate to emergency situations (i.e., severe weather events, chemical emergencies, mass casualty, etc.). As such, it includes detailed technical information and hands-on practice of critical elements in the CAMEO system and its associated programs (CAMEO Chemicals, CAMEOfm, ALOHA and MARPLOT). To better understand how the programs interface, participants are provided opportunities to practice key procedures that allow users to enhance planning and response activities associated with community risks. These exercises clarify the connections between the programs and how they can enhance emergency planning and response activities.

Target Audience

- Fire
- Law Enforcement
- Emergency medical technicians
- Public health officials
- Hazardous material professionals
- Public safety communications representatives
- Public works officials
- Emergency managers

Dates

March 19th - 21st, 2024
08:00 am - 05:00 pm

Location

Warren County EOC
520 Justice Drive
Lebanon, OH 45036

How to Register

Register via the Warren County EMA website:

<https://www.co.warren.oh.us/emergencyservices/emergencymanagement/Training/RegistrationForm.aspx>. Once your registration is received, an email confirmation will

be sent containing the instructions on how to complete your registration on the LSU site.

All participants are required to have a **FEMA SID** prior to enrolling in this training. Please visit <https://cdp.dhs.gov/FEMASID> to register for a FEMA SID.

For more information, contact

Sydney Renner
Warren County EMA
sydney.renner@wcoh.net
513-695-1313



June 911 Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
Total 911 Calls Received	9,506	699	643	County Thursdays 1,573 calls	County 4:00 pm
Total 911 Calls Year To Date	38,247	3,700	3,439	Franklin Thursdays 138 calls	Franklin 8:00 pm
Percentage of 911 Calls Answered Under 10 Seconds YTD <small>(Arrow indicates % increase or decrease from last month)</small>	100 %	94.66 %	95.56 %	Lebanon Thursdays 125 calls	Lebanon 2:00 pm

WARREN COUNTY PEER SUPPORT TEAM



The Warren County Peer Support Team can be reached through Warren County Communications Center at 513-695-2525. Just ask for Bob Moertle to be paged and he will call you back. If you don't want to call the center, you can also access the team simply by clicking on our new

QR code. Not only can you access the team, there is also peer support information. You're request doesn't have to be for a big event that just occurred. You never know when something can trigger a past experience. The team or just a member of the team is available any time someone needs to talk. The team trains monthly and if anyone in your department is interested in joining, please reach out.





Did You Know?

By: Brian Holtel



Factory Apartments and Cartridge Brewing were obviously a factory before the recent renovations. Several buildings in Warren County used to be something else. #1 The Lebanon Brewing Company was previously the Lebanon Fire Dept. Station 41, which originally was constructed as a laundromat in the 1950's. #2 the "Ohio Means Jobs" office used to be the County Courthouse, which has had several additions over the years. #3 Two Cities Pizza in Mason is in what used to be the city building and police department. #4 The buildings of the Peters Cartridge were built from 1916 to 1919 to manufacture ammunition to support WWI. It continued production through WWII and closed in 1944.



Where Am I?

If you know the location where this picture was taken, email us at sherri.holliday@wcoh.net no later than August 30th. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn.



Congratulations, Frances Ficke with Warren County EMA for guessing last month's Where Am I picture of the Kings Crown Quilt Barn at Carter Park, Kings Mills, Ohio.

Your gift card can be picked up at the supervisor's desk.



Answers to Animal Match Game: 1) April Kennard, 2) Sherri Holliday, 3) Frances Ficke, 4) Paige Barton



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices

Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editor: Melissa Bour & Sherri Holliday

Email: Sherri.holliday@wcoh.net

MARK YOUR CALENDARS

REGISTRATION AND SPONSOR FORM

One registrant per form (PLEASE CHECK TYPE OF REGISTRATION)

REGISTRATION DEADLINE

8/22/2023

To be guaranteed a t-shirt

Any team of 10 or more that registers together will get their team name on the back of the t-shirt

Bailmaker Sponsor: \$500

Includes name on t-shirt sleeve, one registration, name and logo on event banner, recognition at 5K and plaque that is provided at a later date

Shirt Sponsor: \$82.20

Includes name on back of t-shirt and one registration

Adult Registration: \$18.22

Includes a t-shirt

Child under 12: \$8.22

Includes a t-shirt
(must be accompanied by an adult)

**822 Hoodie: \$33 + \$7 shipping
(Must order by July 27, 2023 to receive in time for the 5K)**

This hoodie will not have the year or sponsors printed on it. It will have the 822 logo and be a unique design to please. Picture of hoodie will be on Facebook once design is complete.

Make Checks Payable, and mail to:

Sgt. Brian Dulle 5K / E.D. Butt Memorial
P.O. Box #12
Seven Mile, OH 45062

All proceeds help fund the "Brian Dulle Memorial Award" for outstanding cadets at the Butler Tech Peace Officer Academy & the Police Unity Tour

REGISTRATION DEADLINE 8/22/2023

To be guaranteed a T-shirt.

T-SHIRT PICK-UP

(Hoodies are only being mailed and will not be available at these pickups)

Hunter Pizza
4165 SR-122
Franklin, OH 45005
Tuesday, Sept. 19, 6:00 - 8:00pm

Warren County Sheriff Office
822 Memorial Drive
Lebanon, OH 45036
Saturday, Sept. 23, 12:00 - 2:00 pm

Also available the day of the walk or can be mailed for \$5

DAY OF THE 5K

Strollers and wagons welcome!
The walk starts at Brian's memorial at the Warren County Sheriff's Office 822 Memorial Drive, ends at Brian's headstone at Lebanon Cemetery and then back to the Sheriff's Office.

For more information:
E-Mail: SgtBrianDulle5K@YaHoo.com
ON Facebook! [SgtBrianDulleMemorial](#)

11th Annual Sergeant Brian Dulle

5K WALK RUN

See you in person or choose to be virtual!

Virtual Sept. 24– Sep. 30, 2023
In Person
September 24, 2023
8:22 a.m.

Warren Co Sheriff's Office
822 Memorial Drive
Lebanon, Ohio 45036

Register online at:

GetMeRegistered.COM/SgtBrianDulle5K

**27th ANNUAL WARREN COUNTY EMPLOYEE GOLF
SCRAMBLE
IN MEMORY OF JOHN CHICARELLI
Saturday, AUGUST 26, 2023**

CLEAR CREEK PRACTICE CENTER
located at 400 Grand Oak Drive, Franklin, Ohio
8:00 a.m. Tee-off (Please arrive no later than 7:30 a.m.)

Scramble Details:

18 hole scramble-\$35.00 per person/\$140.00 per team 4 people per team (All current employees, retired employees, and family members of employees are invited to play).

FRIENDS CAN PLAY ONLY IF WE DON'T FILL UP ALL HOLES.

To register, please email:

Pam Warner@co.warren.oh.us (x-1150) or Paul Bernard Paul.Bernard@co.warren.oh.us(x-1991)

Payment is due **NO LATER** than **AUGUST 19, 2022**

Checks can be made payable to Clearcreek Practice Center; may be dropped off to Pam Warner at the Common Pleas Court, 500 Justice Drive. CASH works the best.

Pizza!!! Hot Dogs!!! Beer!!! Pop and Bottled Water!!!

2nd Place Solinski Trophy (sponsored by the County Garage)

Hole prizes to be won !!!

COME PLAY!! NO WORRIES, JUST FUN!!



LISA MCPHILLIPS

She was involved in a medical helicopter crash while responding to an emergency scene. She has suffered debilitating injuries for nearly a year since the crash and is now needing assistance with paying medical bills

WE ARE HOLDING A FUNDRAISER WITH RAFFLE BASKETS, T-SHIRTS FOR PURCHASE AND MORE

Drop in anytime from noon til dusk. Pizza, Beer and soft drinks will also be for sale!

HOSTED BY TURTLECREEK

**Township Fire Department on
August 19, 2023**

**Warren County Armco Park 1223 OH-741, Lebanon, Ohio, 45036
Shelter 26 & 27**

